

Hospital Update

July 2013

SPECIAL EDITION

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iCRS Process Update

In December 2012, Gateway HealthSM partnered with Inpatient Claims Review Services (“iCRS”) to conduct monthly post-payment reviews of inpatient claims to verify the accuracy of DRG payments.

Please be advised that there have been some changes to this process which are retroactive to the initial inpatient claim reviews.

The revised process is as follows:

- You will receive a letter requesting records for specific paid claims.
- You will have 30 calendar days to provide the requested medical records to iCRS.
- Failure to submit the requested records may result in an administrative denial by Gateway and recoupment of the original payment.
- You will receive an Audit Determination letter from iCRS describing the outcome of the medical records and claim review.
- You will have 30 calendar days to sign and return a form indicating your agreement with iCRS’ Audit Determination or you may submit a Request for Reevaluation (“RFR”) with supporting information to iCRS. (You will be allowed two opportunities to submit an RFR. A Gateway Medical Director will review your second RFR. The second RFR will be the final determination.)
- If you agree with the determination, in order to be paid for the service, you must submit a paper claim with the corrections identified from the audit within one hundred and eighty (180) days of the receipt of the corrected Remittance Advice showing the retraction.



- The paper claim must contain the following:
 - Bill type “XX7”
 - The word “CORRECTED” on the top of the claim form
 - The iCRS ID#
- The corrected claim must be submitted to:
Gateway Healthsm
Attention: Heather Celidonia, SIU
Four Gateway Center
444 Liberty Avenue, Suite 2100
Pittsburgh, Pa. 15222-1222
- Failure to submit the corrected claim to the above referenced address will delay subsequent reimbursement.
- If you do not respond to these notifications Gateway will proceed with the recoupment of the original payment.

Any questions about this process can be directed to Tom Figurski, Manager, Gateway Healthsm Special Investigations Unit, via email tfigurski@gatewayhealthplan.com or phone at (412) 255-4655.

Any questions specific to the actual claim audit reviews should be directed to iCRS Provider Services at (770) 379-2323, Monday – Friday from 8:00 AM to 5:00 PM

PA Medicaid Updated APR-DRG Weights

Pennsylvania's Department of Public Welfare (PA DPW) has provided retroactive changes to APR-DRG weight information effective July 1, 2012.

Gateway Health's claim system was updated to reflect these changes on July 12, 2013. All inpatient claims for facilities contracted with APR-DRG which were processed on or after July 12, 2013 with a discharge date of July 1, 2012 or later, will be calculated with the new rates. Gateway Healthsm will not be reprocessing any claims paid prior to July 12, 2013.