



GATEWAY HEALTH: NEW FQHC/RHC GUIDELINES AND RESOURCE CENTER ON GATEWAY PROVIDER PAGE

Dear Participating FQHCs/RHCs,

Gateway HealthSM would like to take this opportunity to thank our valued Federally Qualified Health Centers (FQHCs) and Rural Health Centers (RHCs) for your continued participation and collaboration. We recognize the great responsibility and effort given to provide our members with excellent service and the role you play in those efforts.

PLEASE USE THESE VALUABLE RESOURCES!

All FQHCs/RHCs are assigned a Gateway Provider Relations Representative. They are a valuable resource and can assist with resolving any issues, answer questions or provide onsite education and training to staff. Please contact your representative directly for assistance.

In addition to utilizing your Provider Relations Representative Gateway has created a **FQHC/RHC: Guidelines and Resources Center** section on the left side of the Provider Page of the Gateway website. Simply go to http://www.gatewayhealthplan.com/FQHC_RHC_Updates to access the following documents:

- FQHC/RHC PPS PA Medicaid Billing Guide
- FQHC/RHC Obstetrical Billing Guide
- FQHC/RHC Medicare Assured[®] Billing Guide* ***NEW***
- FQHC/RHC Roster Template Instructions ***NEW***
- FQHC/RHC Roster Template (Excel) ***NEW***
- Organizational Provider Participation Application ***NEW***

The **FQHC/RHC Medicare Assured[®] Billing Guide** and **FQHC/RHC Roster Instructions** are also attached to this communication for quick reference. Please make sure your practice is adhering to all billing guidelines and practice roster submission instructions to ensure accurate claims payment and online provider directory representation.

