



Voiance Language Interpreter Services

Providers, are you in need of foreign-language support?

Gateway HealthSM has partnered with Voiance Language Services to address the needs of our Limited-English-Proficient (LEP) community. Using a toll-free number, you will be able to connect with a bilingual interpreter here in the United States in any of 200 languages.

Voiance interpreters undergo 120 hours of training focused on medical terminology. Voiance's training model was used as a reference by the National Council on Interpreting in Healthcare to inform the development of national certification standards.

Voiance's Offering for Gateway Providers

You will only be charged for the number of minutes you're live with the interpreter. The service can be used not only for patients who are members of Gateway Health Plan®, but any patient.

- The service is available 24/7/365 and there is no need to schedule. Voiance's medical interpreters are available in 15 seconds or less, on average.
- As a Gateway provider, you will receive our special reduced rate of **\$1.00/minute with a \$75 setup fee.**
- No monthly minimum

How to Sign-Up for Pay-As-You-Go Access to an Interpreter

To sign up for Voiance's service, simply fill out the online sign-up form: <http://www.voiance.com/gateway/>
For more information on Voiance and how to sign-up to access an interpreter, you can call (866) 742-9080 ext 1 or visit our page on the Voiance website: <http://www.voiance.com/gateway/>



Interpreters at one of Voiance's
US-based Contact Centers