

Provider Update

January 2017

SPECIAL EDITION

835 Process Update!

Beginning February 1, 2017, Gateway HealthSM (Gateway) will continue efforts to remove Member's Social Security numbers as a healthcare identifier. The 835 process will be updated to identify Gateway Members by their unique Gateway Member ID. Members who are not enrolled in Gateway and have claims submitted with either a state Medicaid recipient ID or a Social Security number will have a corresponding claim response with the same Member identification when possible.

As CMS continues to identify changes required in the Social Security Number Removal Initiative (SSNRI), Gateway will also be adapting to these policy changes. We will post communications on how these changes will affect you in the coming year.

If you have questions about this Provider Update please contact your Provider Relations Representative directly.

Provider Relations Department
Gateway HealthSM