



GATEWAY HEALTH: AUTHORIZATION PORTAL ENHANCEMENTS

As a part of our continual process improvement we are excited to announce the following enhanced functionality to the Gateway Authorization Portal. Beginning: **April 1, 2017** providers will have the capability to use a specific **Code Authorization Lookup Tool** to determine whether or not a service requires an authorization. A PDF of codes requiring authorization for PA Medicaid and PA Medicare lines of business will also be available for reference on our website. This lookup feature will add value by eliminating unnecessary requests for services that do not require prior authorization

In addition, autofill functionality will be added to the Authorization Request Forms to make completing and submitting your online requests easier and faster.

Services Requiring an Authorization

Inpatient Services:

- Hospital inpatient admissions
- All other inpatient admissions (e.g., skilled nursing facility*, rehabilitation*, behavioral health, long term acute care*)

* Note: Prior authorization must continue to be obtained for **Pennsylvania Medicare Assured** members through naviHealth for skilled nursing facility admissions, inpatient rehabilitation admissions, and long term acute care admissions.

- Transplantation Services

Outpatient Services:

- Potentially experimental, investigational or cosmetic services
- Outpatient therapies (physical, occupational, speech, chiropractic)
- Home Health Care
- Hospice (Medicaid only)
- Prosthetics
- Custom/ Specialty Wheelchairs
- Radiology Management via National Imaging Associates (NIA) at www.RADMD.com
- Specific codes can be researched via Gateway's **Code Authorization Look-up Tool**.

If you have questions about how to submit authorizations electronically, please utilize the training guide available online or contact your Gateway Provider Relations Representative directly.

